

**GENERAL CONDITIONS**  
**of providing transport services by the Carrier on behalf of the company BRIGHTLOG.**

Carrier - referred to as 'Contractor'

BRIGHTLOG - referred to as 'Client'

1. The acceptance and cancellation of orders
  - 1.1. If within 1 hour since receiving the transport order by Contractor, there are no written objections, the order is considered accepted without any reservations and it entails the liability of the transporter for executing the transportation.
  - 1.2. Cancelling the order by Contractor after its confirmation or non-implementation entails penalties equal to the value of transport, unless specific conditions of the order provides otherwise.
2. Means of transport
  - 2.1. The means of transport sent for loading should be able from a technical and commercial point of view to start immediately the trip (the technical status, visas, authorization, daily-allowance, etc.). The means of transport should be: clean, tight, no odors, and all equipped with a waterproof tarpaulin, unless specific conditions of the order provides otherwise.
3. Loading and unloading
  - 3.1. Drivers are obliged to verify the completeness and consistency of data from the transport documents with the facts. This commitment does not relieve the Contractor from liability to the Client in case of acceptance for carriage of goods incomplete and inconsistent with the transport documents.
  - 3.2. The Contractor requires drivers to inspect the goods in terms of quantity and quality during loading, in case of non-compliance immediately inform the Client and the goods should not be accepted for transport, or the documents should include appropriate records, confirmed by the shipper. The driver does not leave the premises of the loading place without cargo-accompanied original documents (for each cargo, original invoices, EUR, CMR, TIR carnet).
  - 3.3. Drivers are obliged to secure the goods properly after loading.
  - 3.4. The interchange of cargo is totally forbidden, unless it is specified otherwise in the transport order.
4. Timeliness of execution
  - 4.1. The Contractor is obliged to inform the Client in advance if there is any expected delay in the execution of orders (in the form of an e-mail or fax). Such notice shall not relieve the contractor from liability for damage caused by any delay.
  - 4.2. The delay penalties at loading/unloading are of 200 EUR/day, unless specific conditions of the order provides otherwise.
  - 4.3. Time free of charge for loading or unloading is 24 hours from the date / hour indicated on the transport order. For countries outside the European Union - 48 hours.
5. Invoicing
  - 5.1. The transport invoice shall be issued for BRIGHTLOG and shall be sent at the company's headquarters having the original CMR (and other documents specified in the order) enclosed together with the confirmation for having delivered the goods,

no later than the 5<sup>th</sup> day of next month. Should you be unable to provide original documents within this period, please send a copy of the e-mail address: office@brightlog.eu. In the event of failure to meet the above requirements, the invoice will be sent back and term of payment for the transport will be extended to 90 days. The cost shall not be written on the CMR, but separately on the invoice.

5.2. The order number should be mentioned on the invoice. Otherwise, it will be returned.

6. Trade Secret

6.1. It is forbidden to divulge the stipulations of this contract-order.

6.2. Also, direct contact undertaken by your company or your presumables of the clients with whom you are in contact due to our company without our express authorization is qualified as unloyal competition according to law no. 11/1991 and it makes you liable for paying a 10000 EUR penalty

7. Other

7.1. The present transport order is subject to CMR Agreement

7.2. The confirmation of the order shall be signed by the persons empowered to represent the transporter.

7.3. Any misunderstandings shall be solutioned amiably first and then by the courts of instance of BRIGHTLOG headquarters.